

**Office of Inspector General
Federal Housing Finance Agency
NO FEAR Act Data
Fiscal Years 2011 through 2016**

Complaints Activity

Complaint Activity	Comparative Data								
	Previous Fiscal Year Data								
	2011	2012	2013	2014	2015	1st Qtr 2016	2nd Qtr 2016	3rd Qtr 2016	4th Qtr 2016
Number of Complaints Filed	1	0	1	1	2	0	0	0	0
Number of Complainants	1	0	1	1	2	0	0	0	0
Repeat Filers	0	0	0	0	0	0	0	0	0

Complaints by Basis

Complaints by Basis <i>Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed.</i>	Comparative Data								
	Previous Fiscal Year Data								
	2011	2012	2013	2014	2015	1st Qtr 2016	2nd Qtr 2016	3rd Qtr 2016	4th Qtr 2016
Race	0	0	1	0	1	0	0	0	0
Color	0	0	0	0	0	0	0	0	0
Religion	0	0	0	0	1	0	0	0	0
Reprisal	0	0	1	0	1	0	0	0	0
Sex	0	0	0	0	1	0	0	0	0
National Origin	0	0	0	0	1	0	0	0	0

Processing Time									
Processing Time	Comparative Data Previous Fiscal Year Data								
	2011	2012	2013	2014	2015	1st Qtr 2016	2nd Qtr 2016	3rd Qtr 2016	4th Qtr 2016
Complaints pending during the fiscal year	1	1	2	2	2	2	2	2	1
<i>Average number of days in investigation stage</i>	2	176	170	93	140	147	154	154	127
<i>Average number of days in final action stage</i>	0	0	58	58	58	0	0	0	0
Complaints pending during fiscal year where hearing was requested	0	1	1	0	0	1	2	2	1
<i>Average number of days in investigation stage</i>	0	176	176	0	0	180	154	154	127
<i>Average number of days in final action stage</i>	0	0	0	0	0	0	0	0	0
Complaints pending during fiscal year where hearing was not requested	1	0	1	2	2	1	0	0	0
<i>Average number of days in investigation stage</i>	2	0	164	93	140	113	0	0	0
<i>Average number of days in final action stage</i>	0	0	58	58	58	0	0	0	0

